



How you can help us

As a customer of Tunstall Response you can be assured of receiving the best possible service on an ongoing basis.

In order for us to provide you with this high level of service we do need to keep your contact details up to date enabling us to rely upon them in case of an emergency.

To do this we need your help - please refer to the list below on a regular basis, if one of the below situations relates to your circumstance then please contact us.

- Moving/moved home
- Changed telephone number
- Changed mobile number
- Designated key holder changed address
- Designated key holder changed telephone/mobile number
- Designated key holder no longer has a key
- Significant changes in health e.g. diagnosed with diabetes

You can contact us in two ways, either by phoning us on **08450 56 54 56** or by pressing the red button on your Lifeline home unit, when the call is answered please tell the operator the changes you would like making to your details.



Tunstall

response